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LS6185
LS6185-13
LS6185-15
LS6185-16
LS6185-17

DECT 6.0 cordless telephone

BC



vtech

Abridged user's manual

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

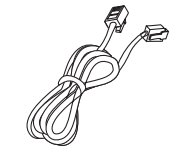
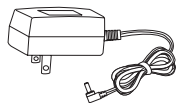
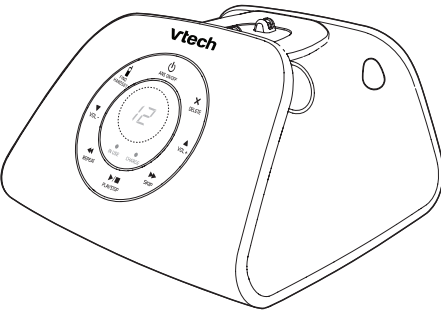
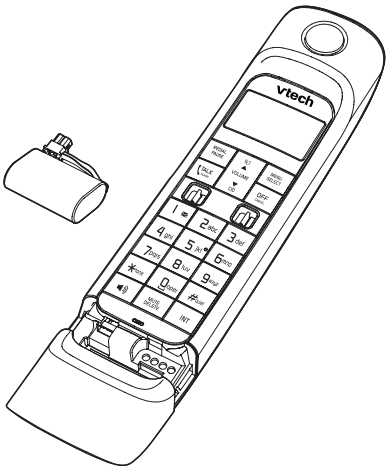
Please refer to the online user's manual for a full set of installation and operation instructions at www.vtechphones.com.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

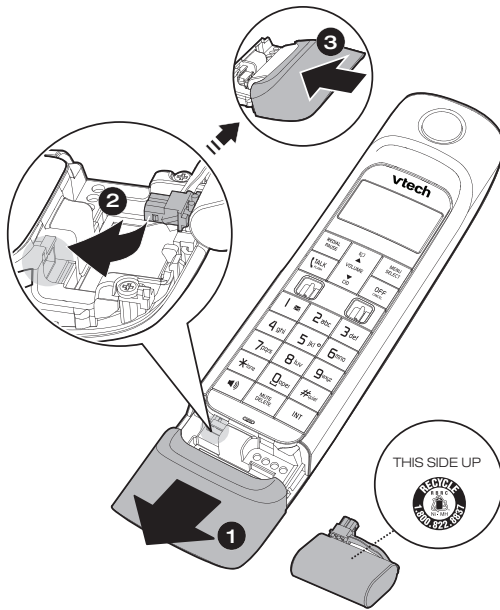


Install the battery

Install the battery as shown below.

note

- Use only the supplied battery.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.
- To purchase a replacement battery, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

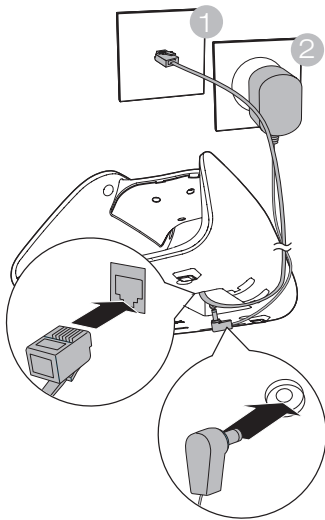


Connect and charge the battery

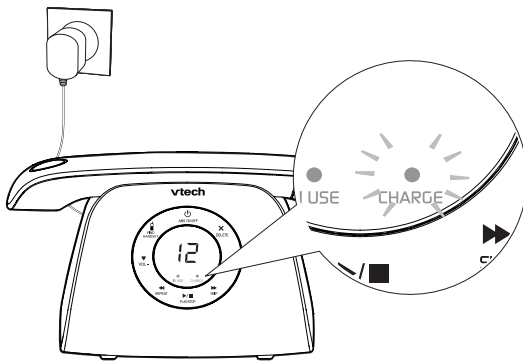
note

- Use only the adaptor provided.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a DSL filter (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.

Connect the telephone base



Charge the battery



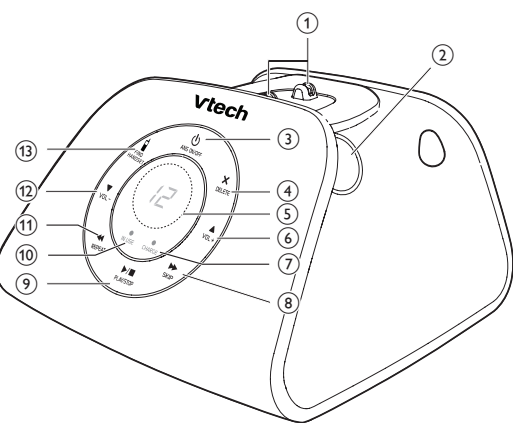
Once you have installed the battery, the handset LCD display indicates the battery status (see the table below).

note

- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 11 hours of continuous charging.

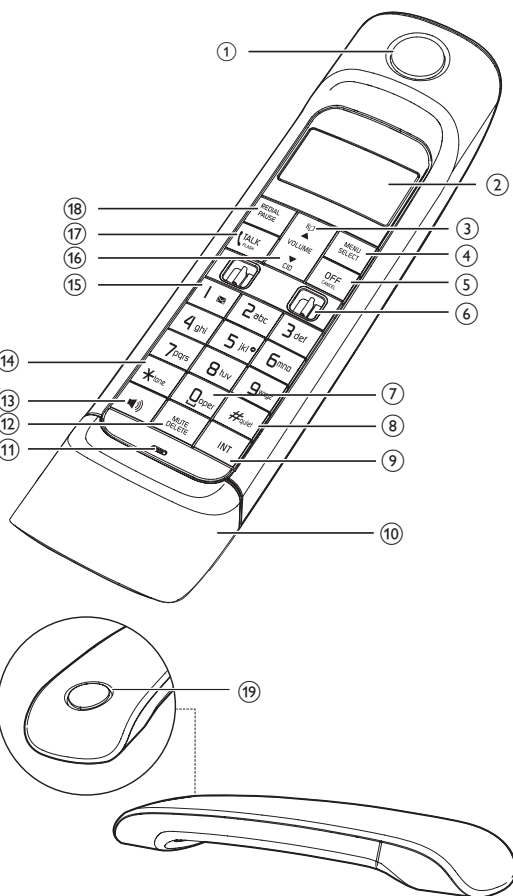
Battery indicators	Battery status	Action
The screen is blank, or FLASH flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).

Telephone base overview



- Charging pole**
- Telephone base speakerphone**
- ANS ON/OFF**
 - Turn on or off the answering system.
- X/DELETE**
 - Delete the playing message.
 - Press twice to delete all old messages.
- Message window**
- ▲/VOL+**
 - Increase the listening volume.
 - Increase the telephone base ringer volume.
- CHARGE light**
- /SKIP**
 - Skip to the next message.
- /PLAY/STOP**
 - Play messages.
 - Stop playing messages.
- IN USE light**
- ◄/REPEAT**
 - Repeat a message.
 - Press twice to play the previous message.
- ▼/VOL-**
 - Decrease the listening volume.
 - Decrease the telephone base ringer volume.
- /FIND HANDSET**
 - Page all system handsets.

Handset overview



- Silence the handset ringer temporarily while the phone is ringing.
- Erase the missed call indicator while the handset is not in use.
- Charging pole**
- Order**
 - Enter space character during text editing.
- #quiet**
 - Show other dialing options when reviewing a caller ID log entry.
 - Set and turn on the quiet mode, or turn it off.
- INT**
 - Start an intercom conversation or transfer a call.
- Battery compartment cover**
- Microphone**
- MUTE/DELETE**
 - Mute the microphone during a call.
 - Silence the handset ringer temporarily while the phone is ringing.
 - Delete the displayed entry while reviewing the directory, caller ID log or redial list.
 - Delete digits while predialing.
- Mute**
 - Make or answer a call using the handset speakerphone.
 - Switch between the speakerphone and the handset earpiece.
- Star tone**
 - Switch to tone dialing temporarily during a call.
- 1**
 - Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
 - Set or dial your voicemail number.
- CID/VOLUME**
 - Review the caller ID log when the phone is not in use.
 - Scroll down while in a menu, or in the directory, caller ID log or redial list.
 - Move the cursor to the left when entering numbers or names.
 - Decrease the listening volume during a call or message playback.
- TALK**
 - Make or answer a call.
 - Answer an incoming call when you hear a call waiting alert.
- REDIAL/PAUSE**
 - Review the redial list.
 - Insert a dialing pause.
- Handset speakerphone**

Display icons overview

	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
	There are new voicemail received from your telephone service provider.
NEW	There are new caller ID log entries.
ANS ON	The answering system is turned on.
	The handset ringer is off.
	The message number currently playing and total number of new/old messages recorded.

Using the handset menu

- Press **MENU** when the phone is not in use.
- Press **▼** or **▲** until the screen displays the desired feature menu.
- Press **SELECT**.
 - To return to the previous menu, press **CANCEL**.
 - To return to idle mode, **press and hold CANCEL**.

Telephone settings

Default settings are indicated by asterisks (*).

Settings menu	Description	Options
LCD language	Set the handset display language.	English* Français Español
Voicemail #	Set the voicemail number for speed dialing.	Voicemail # —
Cir voicemail	Turn off the voicemail indicators (see the note below).	Reset VM Icon?

Key tone	Set whether the handset beeps whenever a key is pressed.	Key tone:On* Key tone:Off
Home area code	Set the home area code so that the caller ID log stores only seven digits for local telephone numbers.	Home area code ---
Dial mode	Set the telephone to be touch-tone or pulse dialing.	Touch-tone* Pulse
Auto Answer	Set whether the handset answers a call automatically whenever you pick it from the telephone base or a charger when there is an incoming call.	Off* On

note

Use the **Cir voicemail** feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. The **Cir voicemail** feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.

The following are some of the telephone features you may wish to set. Refer to **Telephone settings** in the online Complete user's manual for complete instructions on setting all telephone features.

Handset ringer volume

You can adjust the handset ringer volume level, or turn the ringer off.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Press **SELECT** again to choose **Ringer volume**.
- Press **▼** or **▲** to sample each volume level, then press **SELECT** to save.

note

When the ringer volume is set to **Off**, the handset still rings when you press **►/FIND HANDSET** at the telephone base.

Telephone base ringer volume

Press **▲/VOL+** or **▼/VOL-** on the telephone base to adjust the ringer volume when the telephone base is not in use.

When you set the ringer volume to zero, the base ringer is off. The telephone base announces, *"Base ringer is off."*

Ringer tone

You can choose from different ringer tones for each handset.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Scroll to choose **Ringer tone**, then press **SELECT**.

- Press **▼** or **▲** to sample each ringer tone, then press **SELECT** to save.

note

If you turn off the ringer volume, you will not hear ringer tone samples.

Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) are muted. When you turn on the quiet mode, the answering system turns on automatically.

- Press and hold #quiet** when the handset is not in use.
- Use the dialing keys (0-9) to enter the duration (hour), then press **SELECT** to save.
- To turn off the quiet mode, **press and hold #quiet** on the handset when the phone is not in use.

Set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. You can also set the date and time manually.

- Press **MENU** on the handset when not in use.
- Scroll to **Set date/time** and then press **SELECT**.
- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press **SELECT**.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press **▼** or **▲** to choose **AM** or **PM**.
- Press **SELECT**.

Telephone operation

Make a call

- Press **TALK** or **►**, and then dial the telephone number.

Answer a call

- Press **TALK** or **►** or any dialing key.

-OR-

- Pick up the handset from the telephone base when the auto answer feature is turned on.

End a call:

- Press **OFF** or put the handset back in the telephone base.

Handset speakerphone

- During a call, press **►** to switch between the handset speakerphone and the handset earpiece.

Volume

- During a call, press **▲/VOLUME** or **▼/VOLUME**.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.

- During a call, press **MUTE**. The handset displays **Muted**.
- Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** at any time to switch back and forth between calls.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the telephone base/handset ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **OFF** or **MUTE** on the handset. **MUTE** displays **Ringer muted** displays briefly.

The screen displays Low battery and FLASH flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays HANDSET X .	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Before use

Check for a dial tone by pressing **HOME** or **FLASH**. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**.

If there is a call while the handset is out of range, it may not ring. Even if it rings, the call may not connect well when you press **TALK**. Move closer to the telephone base, then press **TALK** to answer the call.

If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

To silence the telephone base ringer:

- Press **▼/VOL-** on the telephone base.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call.

- During a call, press **Star tone** on the handset.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Find handset

Use this feature to find the system handset.

To start paging:

- Press **►/FIND HANDSET** at the telephone base. All idle handsets ring and display **** Paging ****.

To end paging:

- Press **►/FIND HANDSET** at the telephone base.
- Press **TALK**, **OFF**, **►** or any dialing key on the handset.
- Press **OFF**.
- Place the cordless handset in the telephone base.

note

Do not **press and hold ►/FIND HANDSET** for more than four seconds. It may lead to handset deregistration.

Redial list

Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

To review and dial a number from the redial list:

- Press **REDIAL** when the handset is not in use.
- Press **▼**, **▲** or **REDIAL** repeatedly until the desired entry displays.
- Press **TALK** or **►** to dial.

To delete a redial entry:

When the desired redial entry displays, press **DELETE**.

Join a call in progress

You can use two cordless handsets at a time on a call. You can buy additional expansion handsets (LS6105/LS6105-13/LS6105-15/LS6105-16/LS6105-17) for this telephone base. You can register up to five handsets to the telephone base.

Directory

The phonebook directory can store up to 50 entries, which are shared by all handsets.

To add a directory entry:

- Enter the number (up to 30 digits) when the phone is not in use, then press **SELECT**. Then go to Step 3.
-OR-
When the phone is not in use, press **MENU** then scroll to **Directory**, and then press **SELECT** twice.
- Use the dialing keys to enter the number (up to 30 digits).
-OR-
Copy a number from the redial list by pressing **REDIAL** and then press **▼**, **▲** or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.
- Press **SELECT** to move on to enter the name.
- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
- Press **SELECT** to save.

While entering names and numbers, you can:

- Press **DELETE** to backspace and erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Press **▼** or **▲** to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press **0** to add a space (for entering names only).

To review and dial a number from the directory:

Entries are sorted alphabetically.

- Press when the phone is not in use.
- Scroll to browse through the directory, or use the dialing keys to start a name search.
- When the desired entry appears, press or to dial.

To edit a directory entry:

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number, then press **SELECT**.
- Use the dialing keys to edit the name, then press **SELECT**.

To delete a directory entry:

- When the desired entry displays, press **DELETE**.
- When the handset displays **Delete contact?**, press **SELECT**.

Speed dial

You can copy up to nine directory entries into the speed dial locations (**0** and **2-9**) so that you can dial these numbers more quickly.

To assign a speed dial entry:

- Press **MENU** when the phone is not in use.
- Scroll to **Directory**, then press **SELECT**.
- Scroll to **Speed dial**, then press **SELECT**.
- Scroll to a desired speed dial location, then press **SELECT**.
- Scroll to a desired directory entry, then press **SELECT**.

To dial a speed dial entry:

- Press and hold a dialing key (**0** or **2-9**) to dial the number stored in the corresponding location.

To delete a speed dial entry:

- Press **MENU** when the phone is not in use.
- Scroll to **Directory**, then press **SELECT**.
- Scroll to **Speed dial**, then press **SELECT**.
- Scroll to a desired speed dial location, then press **DELETE**. The screen displays **Clear SD #X?** Press **SELECT**.

Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

Caller ID log

The caller ID log stores up to 50 entries. If you answer a call before the caller ID information displays, it will not be saved in the caller ID log.

- The handset displays **XX missed calls** when you have incoming calls that have not been answered.
- If you want to erase the missed call indicator, press and hold **CANCEL** on the idle handset.

To review and dial a number in the caller ID log:

- Press **CID** when the phone is not in use.
- Scroll to browse through the caller ID log. When the desired entry appears:
 - Press **#**quiet repeatedly to show different dialing options.
 - Press **1** repeatedly if you need to add or remove **1** in front of the telephone number.
- Press or to dial.

To save a caller ID log entry to the directory with the handset:

- When the desired caller ID log entry displays, press **SELECT**.
- Use the dialing keys to modify the number, if necessary. Then press **SELECT**.
- Use the dialing keys to modify the name, if necessary. Then press **SELECT**.

To delete a caller ID log entry with the handset:

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries with the handset:

- Press **MENU** when the phone is not in use.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Del all calls** then press **SELECT** twice.

About answering system and voicemail

For message recording, your telephone has a built-in answering system, and it also supports voicemail feature offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are as follows:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service provider.
	Your messages will not be deleted automatically. You have to delete your messages manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.
Method to retrieve messages	When you received new messages, the handset displays XX new messages , and the message window on the telephone base flashes.	When you received new messages, the handset displays and New voicemail .
	To retrieve messages, usually there are two ways: <ul style="list-style-type: none">Press or on the telephone base; orAccess remotely with an access code.	To retrieve messages, you need an access number and/ or a passcode provided by your telephone service provider.

Set your built-in answering system

Default settings are indicated by asterisks (*).

Settings menu	Description	Options
Call screening	Set whether you hear the callers on the base while they are leaving messages to you.	Screening: On* Screening: Off
# of rings	Set the number of times the telephone rings before the answering system answers.	6; 5; 4; 3*; 2; Toll saver
Remote code	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	19*
Msg alert tone	Set whether the telephone beeps every 10 seconds to alert you of new messages.	Tone: Off* Tone: On
Recording time	Set the recording time for each incoming message.	3 minutes* 2 minutes 1 minute

Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages.

- Press **MENU** on the handset when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Ans sys setup** and then press **SELECT**.
- Scroll to **# of rings** and then press **SELECT**.
- Press **▼** or **▲** to choose **6**, **5**, **4**, **3**, **2** or **Toll saver** and then press **SELECT**.

Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. The announcement can be up to 90 seconds in length.

- Press **MENU** on the handset when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT** twice.
- The handset announces, *"To play, press 2. To record, press 7"* Then press **7** to record.
- The handset announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the handset microphone.
- Press **5** when done.

Use your built-in answering system

Turn the answering system on or off

The answering system must be turned on to answer and record messages.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Answer on/off** and then press **SELECT**.
- Press **▼** or **▲** to choose **Answer: On** or **Answer: Off** and then press **SELECT**.

Message playback at the telephone base

When you received a message on your answering system, the message window on the telephone base flashes. Your handset displays **XX new messages**. To retrieve, press or when the phone is not in use.

note It can record up to 59 messages, depending on the length of each message. Each message can be up to three minutes in length. The total recording time is approximately 14 minutes.

Options during playback:

- Press **VOL+** or **VOL-** to adjust the speaker volume.
- Press /SKIP to skip to the next message.
- Press /REPEAT to repeat the playing message. Press /REPEAT twice to listen to the previous message.
- Press **X/DELETE** to delete the playing message. The system advances to the next message.
- Press /STOP to stop.

Call intercept

If you want to talk to the person whose message is being recorded, press or .

Retrieve voicemail from telephone service

Retrieve voicemail

When you received a voicemail, the handset displays and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

Expand your telephone system

You can add new handsets (**LS6105**, purchased separately) to your telephone system. Your **LS6185** telephone base supports a maximum of five handsets.

For more details, refer to the user's manual that comes with your **LS6105** new handset.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, contact customer service by visiting our website at **www.vtechphones.com** or calling **1 (800) 595-9511**.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows No line . I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
	You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.

The display shows To register HS... and ...see manual alternately. The handset does not work at all.	The handset is deregistered from the telephone base. To register it back: <ol style="list-style-type: none">Press and hold /FIND HANDSET at the telephone base for about four seconds until the IN USE light turns on.Press #quiet on the cordless handset. Then it shows Registering... The cordless handset show Registered and you hear a beep when the registration process completes. This process takes about 60 seconds to complete.
The answering system does not record messages.	Make sure the answering system is on. When the answering system is on, ANS ON should display on the handset and the telephone base. When the answering machine memory is full, it does not record new messages until some old messages are deleted. If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers. To determine how many rings activate your voicemail, contact your telephone service provider.

The messages on the answering system are incomplete.	If a caller leaves a very long message, part of it may be lost when the answering system disconnects the call after the preset recording time. If the memory on the answering system becomes full during a message, the answering system stops recording and disconnects the call.
I accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.	While the handset is not in use, press MENU and then enter ★364# to change the handset LCD language back to English.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion;
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech;
- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;
- Product to the extent that the problem is caused by use with non-VTech accessories;

- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
- Product returned without a valid proof of purchase (see item 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 2.4V 400mAh, Ni-MH battery pack Telephone base: 6V DC @ 450mA
Memory	Directory: 50 memory locations; up to 30 digits and 15 characters Caller ID log: 50 memory locations; up to 24 digits and 15 characters

Designed to fit your home.
And your life.

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